

# The Green Deal

## Cashback for energy-saving home improvers



Department  
of Energy &  
Climate Change

***The Green Deal is a new initiative that lets homes and businesses pay for energy saving improvements, like insulation, through savings on their fuel bills.***

***The Green Deal Cashback Scheme rewards the first Green Deal customers. It is a first-come, first-served offer where householders can claim cash back from Government on energy saving improvements like insulation, front doors, windows and boilers.***

***Packages could be worth over £1000 – the more you do, the more you get. It is available for households in England and Wales.***

Government has guaranteed that £40m will be available at the rates listed in this guide. After this, Cashback amounts may reduce. Up to £125m has been earmarked for the scheme as a whole.

**Interested customers can apply online at [www.gov.uk/greendealcashback](http://www.gov.uk/greendealcashback) or can contact the Energy Savings Advice Service on 0300 123 1234 for further information.**

### Who is eligible?

The Cashback is open to householders making energy saving improvements under the Green Deal. This includes owner-occupiers, those renting privately or in social housing. Landlords, both private and social, are also eligible where they pay for the majority of the installation costs, up to certain limits. In all cases, Cashback will be capped at 50% of the householder's contribution to costs.

### How does it work?

To qualify for the Cashback householders must take the following steps in this order:

1. Have a Green Deal assessment carried out on the property.
2. Get and agree quotes from a Green Deal Provider who's registered with the Cashback scheme\* (this could be directly with a national brand or through a local tradesperson linked with a Provider)
3. Apply for Cashback voucher online or by phone. Your Provider may be able to do this for you – ask them
4. Complete works within three months (six months for solid wall).

Remember, if you wish to apply for Cashback, you must do so before you make the energy saving improvements.

Householders can fund improvements through a Green Deal Plan, or pay in other ways, and get the Cashback but they must use a Green Deal Provider to arrange the work. The more improvements a householder makes, the bigger the Cashback.

Householders can only make one claim for the Cashback, but it may cover a package of improvements recommended by the Green Deal assessment. The Government Cashback is separate and additional to any similar offers that may be made by Green Deal Providers.

Customers will receive a cashback payment once Providers have confirmed work has been carried out and the Energy Performance Certificate has been updated.

Householders can also choose to donate some or all of their Cashback to a charity or community interest company of their choice signed up with the scheme administrator.

**\*To find a Provider who offers Cashback, go to [www.greendealorb.co.uk/green-deal-participant-register](http://www.greendealorb.co.uk/green-deal-participant-register)**

## Green Deal Cashback Scheme: Eligible measures and cash back amounts

These rates are guaranteed for the first £40m after which the rates are likely to reduce. Act early to get the best rates.

Loft insulation (including top up) and insulating cavity walls (where appropriate) are important, basic energy saving measures. So where a Green Deal assessment recommends these alongside other improvements, householders will only be able to get the Cashback if they do these too.

QUALIFYING ENERGY EFFICIENCY MEASURE	CASHBACK LEVEL
Loft insulation (incl. top up)	£100
Cavity wall insulation	£250
Solid wall insulation <sup>i</sup>	£650
Flat roof insulation	£390
Room in roof insulation	£220
Floor insulation	£150
Hot water cylinder insulation (incl. top up) <sup>ii</sup>	£10
Draught proofing	£50
Heating controls (roomstat and/or programmer and time/temperature zone controls) <sup>ii</sup>	£70
Condensing oil boiler from non-condensing oil heating or other <sup>iii</sup>	£310
Upgrade boiler to condensing gas boiler from non-condensing boiler or other	£270
Flue gas heat recovery (condensing combi boiler) only alongside replacement boiler	£90
New or replacement storage heaters	£150
Replacement warm-air unit	£320
Waste water heat recovery systems	£60
Double/triple glazing (old single to A)	£20 per m <sup>2</sup> up to a maximum of £320
High performance replacement doors	£40
Secondary glazing	£15 per m <sup>2</sup> up to a maximum of £230

### Further conditions of Cashback

- <sup>i</sup> Where Cashback is claimed on solid wall insulation, the solid wall insulation must be applied to at least 50% of the external wall area.
- <sup>ii</sup> Cannot be claimed at same time as boiler replacement (as this is a regulatory requirement).
- <sup>iii</sup> Off gas-grid households should consider their renewable heat options – higher payments may be available through the Renewable Heat Premium Payment scheme than the Green Deal Cashback offered for condensing boilers.

Cashback is subject to compliance with the Terms and Conditions of the Scheme, including eligibility criteria. Check on [www.gov.uk/greendealcashback](http://www.gov.uk/greendealcashback)

**GET  
HELP**

Free and impartial advice about the Green Deal is available. Call the Energy Saving Advice Service (England, Scotland and Wales) on 0300 123 1234 or visit [www.gov.uk/greendeal](http://www.gov.uk/greendeal)